

Complying with Compassionate Release of Superannuation (CRS)

Promotion of CRS

- ☐ Your website and social media **do not** advertise the CRS.
- ☐ You and your practice staff **do not** unduly recommend CRS as a manner of accessing funds to afford dental treatment.

Patient care

- ☐ The patient's chief complaint associated with accessing superannuation is linked to a life-threatening illness or injury, chronic or acute pain, or chronic or acute mental illness.
- ☐ The patient has been presented with all viable treatment options as a solution to their chief complaint.
- ☐ The patient is aware of the risks associated with each treatment option.
- ☐ You have ensured that the patient has a good understanding of the likely maintenance, repair and replacement costs in the future and a reasonable understanding of the longevity of treatment options.
- ☐ You have recommended the patient seeks professional financial advice. Free services provided by the Australian Government include Centrelink's [Financial Information Service](#) and ASIC's [Moneysmart](#).
- ☐ Ensure patients seeking CRS for dental treatment in relation to mental illness are aware that a psychiatrist report will also be required.

Assembling documentation

Medical report

- ☐ Complete sections B to F of [Compassionate release of superannuation – Report by registered medical practitioner](#).
- ☐ Use of item code *018 Written report (not elsewhere included)* when charging for the written medical report.

Invoice or quote

Your invoice or quote includes:

- ☐ an itemized list of expenses and their respective costs – lump sum quotes or invoices won't be accepted
- ☐ provider's name and contact details
- ☐ the provider's letterhead
- ☐ addressed to the individual intending to apply for CRS
- ☐ the date
- ☐ all dollar values are in AUD.

Application assistance

- ☐ Patients seeking assistance with completing a CRS application are provided with an unbiased list of firms offering the service.
- ☐ Disclose to the patient if you or the dental clinic have a conflict of interest (e.g. payment from a firm offering assistance).

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